

# PUBLIC SUGGESTION SURVEY



(please be as specific as possible and **return by June 15<sup>th</sup>!**)

**The City of Batavia is always looking to improve our service to you.  
Let us know how!**

(use back of page if more space needed)

**What would you like to see offered by the Clerk's Office?**

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**Are there changes you would like to see made in the Clerk's Office to make your service better?**

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**What changes have already been made that you like? (so we know we're on the right track!)**

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**What can we do to make your experience with the City better?**

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**How does your experience at our office compare to your experience at other governmental offices?**

Better \_\_\_\_ Why? \_\_\_\_\_

Worse \_\_\_\_ Why? \_\_\_\_\_

Same \_\_\_\_

**Overall Rating** (out of 100%) \_\_\_\_\_

**Optional** (however, we would like to share our responses with you or may need further information or detail! Let us know how to contact you.)

**Name** \_\_\_\_\_

**Address** \_\_\_\_\_

**Phone #** \_\_\_\_\_

**E-mail address** \_\_\_\_\_

**Thank you for your comments!!**