



Media Release

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BATAVIA RECOGNIZED FOR PERFORMANCE MANAGEMENT LEADERSHIP

Batavia, NY, July 20, 2016— The City received notification this week from the International City/County Management Association (ICMA) that it will be recognized for its performance management efforts with a Certificate of Achievement from the ICMA Center for Performance Analytics™.

Council President Eugene Jankowski, Jr. said “Providing the public with access to information we use to make decisions as well as monitoring our progress is a critical part of ensuring we are transparent in how we operate the City.” The City regularly updates its Strategic Plan outcomes and performance management system on the City’s website at <http://www.batavianewyork.com/office-of-the-city-manager/pages/strategic-plan>.

City Manager Jason Molino added, “Over the past six years the City’s Strategic Plan and performance measurement system has been a great tool to demonstrate a use of the City’s resources, meeting service demands and improving our service levels.”

“The certificate program recognizes communities that have demonstrated leadership in continuous improvement and community engagement using performance analysis,” said ICMA Executive Director Robert J. O’Neill, Jr. “Performance analysis is an integral component of professional local government management, and jurisdictions meeting the certificate qualifications serve as examples for other governments to follow.”

ICMA assesses a local government’s performance management program and encourages analysis of results by comparing to peers and gauging performance over time. Performance management aids in cost reduction, program prioritization, and quality improvement. It also encourages accountability and transparency. Certificates are awarded at the levels of Achievement, Distinction, and the highest level, Excellence. Batavia is one of 53 local governments being recognized across the Country, and only the second in the State of New York to receive this type of recognition.

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About ICMA

ICMA, the International City/County Management Association, advances professional local government worldwide. The organization's mission is to create excellence in local governance by developing and fostering professional management to build better communities. ICMA identifies leading practices to address the needs of local governments and professionals serving communities globally – providing services, research, publications, data and information, peer and results-oriented assistance, and training and professional development to thousands of city, town, and county leaders and other individuals and organizations throughout the world. The management decisions made by ICMA's members affect millions of people living in thousands of communities, ranging in size from small towns to large metropolitan areas.

About the Center for Performance Analytics

ICMA's Center for Performance Analytics is dedicated to helping local governments use performance information to better the lives of the people they serve. The Center encourages the use and public reporting of comparative performance data in a positive, continuous-learning environment in order to foster organizational cultures that deliver results that matter. For more information on the center, please visit www.icma.org/performanceinsights.